

IRS Phone number Information**Revised, November 2013 (subject to change, updated annually)**

Adoption Taxpayer Identification Number	512-460-7898
Appeals Customer Service Number	559-456-5931; www.irs.gov/appeals
Audit Reconsiderations Kansas City	866-897-0177 See Publication 3598
Automated Collection System (ACS)	
Wage and Investment	800-829-7650
Small Business and SelfEmployed	800-829-3903
International	267-941-1004
Bank Secrecy Act	866-346-9478
Bankruptcy Insolvency	800-973-0424
Bonds, Posting as Security	
Burden Reduction ideas	send Form 13285A to sbse.otpbr@irs.gov
Cash Transaction Reports Form questions	8300Questions@irs.gov
Centralized Authorization File (CAF)	
CAF International	Fax: 267-941-1017
CAF Memphis	Fax: 855-214-7519
CAF Ogden	Fax: 855-214-7522
Combat Zone Inquiries	866-562-5227 also: Combatzone@irs.gov
CP2000 Customer Service	
Holtsville, Ogden or Philadelphia notices SB/SE	800-829-8310
Atlanta, Austin or Fresno notices W&I	800-829-3009
Disclosure Officer (Freedom of Information Act Requests)	314-612-4390
e help desk (Electronic Filing, Eservices)	866-255-0654
epay same day	www.frbsecurities.org/Treasury/pdf/Sameday.pdf
Electronic Federal Tax Payment System www.eftps.gov	www.eftps.gov
Batch	800-945-0966
Batch user master password	800-945-7337
Business	800-555-4477
Individual	800-316-6541
Online To Obtain Internet Password	800-982-3526
Online Customer Service	800-555-8778
Employee Plans Cincinnati Help Desk	877-829-5500
Estate Tax Release of Estate Tax Liens *	866-699-4083
Excise Tax	866-699-4096
Exempt Organizations Cincinnati Help Desk	877-829-5500
Extension to File for Individuals	888-796-1074
Employer Identification Number (EIN) also online	800-829-4933
E News subscription	http://www.irs.gov/newsroom/content/0,,id=103381,00.html
Employer ID apply by phone: (also online)	800-829-4933 also on-line
Enrolled Agents	www.irs.gov/Tax-Professionals/EnrolledAgents
Federal Bank Account Reporting (FBAR)	fbarquestions@irs.gov also 866-270-0733

Federal Employer Identification Number	800-829-4933; Fax 859-669-5760, online
Federal, State and Local Governments division	277-829-5500
Federal Emergency Management Assistance	www.fema.gov
Filing Information Returns Electronically (FIRE)	866-455-7438; https://fire.irs.gov/firev1r/
Financial Crimes Enforcement Network (FinCen)	800-949-2732; fincen.gov BSA Help Desk : 866-346-9478
Forms and Publications (also online)	800-829-3676
FMS Treasury Offset Program Refund Offsets to other debts	800-304-3107
Forms and Publications also online	800-829-3676
Fraud	submit Form 3949-A to address on form
Freedom of Information Act Requests	314-612-4390
Help Lines	
General Tax Information for individuals	800-829-1040
Business, Employment tax, and specialty taxpayers	800-829-4933
Government Entities (TEGE) Help Line	877-829-5500
Hearing impaired with TDD	800-829-4059
TeleTax topics	800-829-4477
From 2290	866-699-4096
Forms 706 and 709 Account Related Inquiries	866-699-4083
Employee Plans	877-829-5500
Estate and Gift Tax Account Service	866-699-4083
Excise Tax Help Line	866-699-4096
Health Coverage Tax Credit	866-628-4282
Heavy Vehicle Use Tax (Form 2290) Customer Service	866-699-4096
Hurricane/Disaster Victim Assistance	866-562-5227
Individual Taxpayer Identification Number inquiries	
Information Return Reporting Martinsburg Comp. Ctr.	866-455-7438
Innocent Spouse	866-897-4270
IRS web site	www.irs.gov
Lien Processing	800-913-6050
Lien Release *	800-913-6050 (see pg. 4)
Lien Technical Questions	Iowa 314-612-4081
Lien Technical Services Group	314-612-4081
Media Relations	414-231-2237
Money Service Business	866-270-0733
National Taxpayer Advocate Help Line	877-777-4778
Office of Professional Responsibility faxed complaints	Fax 202-622-2207
Phishing forward bogus IRS scams	phishing@irs.gov
Power of Attorney by Fax	Refer to page 1
Practitioner Priority Service (PPS)	866-860-4259
Practitioner Tax Identification Number	866-255-0654 or through e-services
Refund Hotline (Need SSN, filing status, amount)	800-829-4477 or on-line
Refund Information (use Teletax FIRST)	800-829-1954
Sale of Seized Property	http://www.treas.gov/auctions/

Tax Court	202-521-0700
Tax Professionals Web Page and eNews	www.irs.gov/taxpros
Tax Shelter Hotline	
Tax Talk Today	www.taxtalktoday.tv
Taxpayer Advocacy Panel	www.improveirs.org 888-912-1227
Taxpayer Advocate Service—nationwide	877-777-4778
Terrorist Act or Combat Zone hotline	866-562-5227
Treasury Inspector General of Tax Administration	800-366-4484
Treasury Offset Program refund offsets to other debts	800-304-3107
Where to File	www.irs.gov/file
OTHER AGENCIES	
Bar coding (not a government site)	www.gs1us.org
DUNS #	866-705-5711
DUNS #	http://ccr.dnb.com/ccr/pages/CCRSearch.jsp
Everify (Homeland Security & Customs & Immigration)	www.uscis.gov
Financial Crimes Enforcement Network	www.fincen.gov ; 800-949-2732
Legislative records	http://thomas.loc.gov
Money Service Businesses	www.msb.gov
Multiple agencies Financial Literacy	www.mymoney.gov
New Hire Reporting	www.acf.hhs.gov/programs/cse/newhire/employer/private/newhire.htm
Per diem rates for travel	www.gsa.gov
SCORE	www.score.org
Small Business Administration	www.sba.gov
Small Business Development Center	www.sba.gov/sbdc
Social Security W e filing ; W helpline	800-772-6270; W2 helpline 866-455-7438
Social Security Administration employers	www.socialsecurity.gov/employer
Taxpayer Advocacy Panel	www.improveirs.org 888-912-1227
Treasury Offset Program refund offsets to other debts	800-304-3107
U.S. Citizen and Immigration Service (USCIS)	www.uscis.gov ; I9 form 800-870-3676; 800-357-2099
U.S. Dept of Labor posters:	www.dol.gov/osbp/sbrefa/poster/matrix.htm
U.S. Government	www.usa.gov
U.S. Government business link	http://www.business.gov
IOWA GOVERNMENT AGENCIES	
U.S. & IA state required postings	www.iowaworks.org/reqposters.htm or at local offices
IA Business Network/Small Bus. Dev. Ctr	www.iabusnet.org
IA Dept of Economic Development	www.iowasmart.com
IA Dept. of Commerce	www.state.ia.us/government/com/
IA Employer Awareness Guide	www.iowa.gov/state/main/business_portal/employer_aware/
IA New Hire Reporting DHS	https://secure.dhs.state.ia.us/epics/
IA Secretary of State	www.sos.state.ia.us
IA State Government Agencies	http://www.iowa.gov/state/main/govagencies.html
IDED IA Department of Econ. Develop.	www.iowalifechanging.com
IDR IA Department of Revenue	www.state.ia.us/tax ;

IDR Efile problems email	IDReFile@iowa.gov; 866-503-3453
IDR Tax research library	http://itrl.state.ia.us
IDR Taxpayer Service	IDR@iowa.gov
IDR Taxpayer Service	800-367-3388 or 515-281-3114
IWD Contractor Registration	www.iowaworkforce.org; 800-562-4692 x 25871
IWD IA Workforce Development	www.iowaworkforce.org; 800-562-4692
IWD Unemployment Comp	www.iowaworkforce.org
IWD Unemployment Comp.	515-281-5339 or 800-972-2024
IWD Wage & Hour	515-281-3606 x4

***New Lien Release Contact:**

Internal Revenue Service
 Cincinnati IRS Campus
 P.O. Box 145595
 Cincinnati, OH 45250-5595

***Estate Tax Lien Release Contact (Form 4422):**

Internal Revenue Service
 ATTN: Julie Sonterre
 1550 American Blvd Suite 500
 Estate and Gift Tax MS4100 -BLM
 Bloomington, Minnesota 55425.
 Ph.: (651) 726-1422/Fax: (651) 726-1527

Other numbers of interest:

Identity Protection Specialized Unit	800-908-4490
Automated Substitute for Returns (ASFR) Call site	866-681-4271
